



## **EXECUTIVE DIRECTOR, ENTERPRISE SERVICES**

Join a vibrant campus community whose excellence is reflected in its diversity and student success. Founded in 1871, West Chester is a public, regional, comprehensive university and one of the fourteen campuses of the Pennsylvania State System of Higher Education.

West Chester University (WCU) of Pennsylvania requests nominations and applications for persons to serve as its Executive Director, Enterprise Services. This position reports directly to the Vice President for Information Services and Technology and provides strategic leadership and effective management of the University's enterprise services in support of its mission and goals. The Executive Director will direct and lead Enterprise Application Services and Web Services within the Information Services & Technology Division overseeing multiple functions including Student Information Systems, Data Warehouse, CRM, Document Management, and Web Services. The Executive Director will work collaboratively with partners across campus to create an environment that is highly responsive and service oriented and to develop and maintain roadmaps for enterprise systems. The Executive Director will have advanced technical and business knowledge in software development life cycle, quality assurance, project management and other related disciplines/processes.

West Chester University of Pennsylvania is the largest of the 14 public institutions in the Pennsylvania State System of Higher Education (PASSHE) and the fourth-largest university in the Philadelphia area, with a current enrollment of more than 17,500 students. Two decades of stable growth provide the base for the University's continued upward trajectory. West Chester University offers an excellent benefits and compensation package.

### **Minimum Qualifications:**

- Bachelor's Degree in information technology, computer science, business administration, management information sciences or related discipline expected. Master's degree preferred.
- A minimum of five years of progressively responsible experience in a leadership role as related to information technology.
- Demonstrated ability to identify, plan, carry out and delegate the work essential to achieve functional results and a strong customer service environment.
- Demonstrated ability to mentor and coach staff, and to articulate strategic direction.
- Senior level management experience in systems analysis and application development.

## Desired Qualifications:

- Knowledge of current and emerging best practices as related to : technology application in student information systems, enterprise data warehouse and related ERP systems, management and leadership of administrative support areas.
- Experience in web-based enterprise systems.
- Expertise in developing and implementing strategic system roadmaps to support student recruitment and retention.
- Strategic thinker, thoughtful listener, strong communicator, diplomat, and team player with unquestionable integrity.
- Ability to translate campus functional requirements in the Enterprise Services areas, as expressed by campus contacts, into practical, sustainable, and cost-effective technology projects.
- Expertise and capacity to provide ongoing advisement to the VP for IS&T on matters related to Enterprise Services and matters of importance to IS&T and WCU.
- The knowledge and understanding of IT and the ability to forecast new technology development and the relevant future uses of new services and technologies with an environment of teaching, research, administrative educational support, and administrative systems.
- Demonstrated record of success in working effectively with external stakeholders.

Academic Search, Inc. has been retained to assist WCU with this search. Applications and nominations should be sent to: [WCUedes@academic-search.com](mailto:WCUedes@academic-search.com).

Please see the full profile here: <http://academic-search.com/sites/default/files/WCUedes.pdf>.

The position will remain open until filled, but only applications received by May 22, 2019 can be assured full consideration. A completed application will include a cover letter addressing the qualifications above, curriculum vitae, and the names, email addresses and phone numbers of five references, none of whom will be contacted without the permission of the applicant.

If you wish to have a confidential discussion regarding this position, you may contact our Search Consultants; Nancy D. Sutenfield [nds@academic-search.com](mailto:nds@academic-search.com) or Cynthia M. Patterson [cmp@academic-search.com](mailto:cmp@academic-search.com).

***Developing and sustaining a diverse faculty and staff advances WCU's educational mission and strategic plan, Building on Excellence. West Chester University is an Affirmative Action/Equal Opportunity Employer. Women, minorities, veterans, and individuals with disabilities are encouraged to apply. The filling of this position is contingent upon available funding.***

*All offers of employment are subject to and contingent upon satisfactory completion of all pre-employment criminal background and consumer reporting checks.*